



From the Mayor...

I am pleased to announce that the Free Seniors Travel initiative will continue to 29 August 2015.

Providing affordable transport options for seniors is a key initiative of the Gold Coast City Transport Strategy 2031.

Seniors will be able to travel for free on Surfside buses from 8.30am to 3.30pm, Monday through Friday, including public holidays.

The Free Seniors Travel initiative will be delivered in partnership with the Department of Transport and Main Roads TransLink Division and Surfside Buses and is fully funded by the City of Gold Coast.

I would like all Gold Coast seniors to take advantage of this initiative and encourage you to bring someone with you when travelling.

Together, we can create a better transport future for the Gold Coast.

TOM TATE
Mayor, City of Gold Coast

Free bus travel for seniors

Eligible seniors can now travel for free within the City of Gold Coast on Surfside buses from 8.30am to 3.30pm, Monday through Friday until 29 August 2015.

To be eligible you must:

- be a Gold Coast resident
- complete an application form
- be a holder of a TransLink Seniors red go card.

Once your application is approved you will be sent a sticker to affix to your go card. When boarding the bus, simply show your go card with the sticker to the driver. **Do not 'touch' when travelling for free from 8.30am to 3.30pm Monday through Friday.**



FREE SENIORS TRAVEL
CITY OF
GOLDCOAST.

BUSES ONLY
8.30am–3.30pm
Mon–Fri

How to apply

You can obtain an application form by:

1. downloading a copy from cityofgoldcoast.com.au/freeseniorstravel
2. collecting a copy from a Council Customer Contact Centre
3. phoning 1300 GOLDCOAST or 1300 694 222, and we can post one to you.

To apply:

1. provide a copy of your proof of residency on the Gold Coast (e.g. drivers license, rates notice, utilities bill, car registration etc.)
2. provide a copy your Seniors red go card (both sides)
3. submit your application via email to: freeseniorstravel@goldcoast.qld.gov.au, drop it off in person at a Council Customer Contact Centre, or post it to:

Free Seniors Travel
PO BOX 5042 GCMC QLD 9729

Once your application is approved you will receive a sticker to attach to your Seniors go card.

Please allow 5–10 business days for processing.



Frequently asked questions

Who is eligible to apply?

To be eligible you need a Seniors red go card and you need to be a Gold Coast resident. You must submit a completed application form.

Where do I get an application form from?

You can download it from cityofgoldcoast.com.au/freeseniorstravel, collect one from a Council Customer Service Centre or phone 1300 GOLDCOAST and one will be mailed to you.

When can I travel for free?

Eligible seniors can travel for free by bus only within the City of Gold Coast from 8.30am to 3.30pm, Monday through Friday, including public holidays.

Can I catch the train or the G:link tram for free?

No, you can travel for free by bus only from 8.30am to 3.30pm, Monday through Friday.

I live in Tweed, am I eligible?

No – only Gold Coast residents are eligible.

Can I travel for free outside of the Gold Coast?

No, you can only travel within the City of Gold Coast on a Surfside bus for free.

Can I catch any Gold Coast bus?

Yes, you can catch any Gold Coast Surfside bus.

What do I do when I want to catch a bus for free?

Once your application is approved, you will be sent a sticker to affix to your go card. Show your go card with the sticker to the bus driver when boarding.

Do not 'touch on' when travelling for free from 8.30am to 3.30pm, Monday through Friday.

Where can I get a Seniors go card?

Visit translink.com.au to buy online or phone 13 12 30 to find a retailer near you.

For more information

P 1300 GOLDCOAST (1300 465 326)
E freeseniorstravel@goldcoast.qld.gov.au
W cityofgoldcoast.com.au

CITY OF
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Free Seniors Travel

Travel for seniors

Eligible seniors can travel for free within the City of Gold Coast on Surfside buses from 8.30am to 3.30pm, Monday to Friday.

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